

ANNUAL REPORT

16|17



Serving
Berks
and
Lancaster
Counties



www.sctapa.com

South Central Transit Authority



Dave Kilmer,
SCTA Executive Director

SCTA has completed its third full year of the merger of BARTA and RRTA and we continue to find ways to improve services and reduce the cost of operations. For the shared ride service, the customer databases for Berks and Lancaster were merged to enable the scheduling of trips to be accomplished at either office and improve access to either county for trip destinations. For the fixed route services, SCTA kicked off a comprehensive Transit Development Plan (TDP) that will take an in-depth look at all the services and include an analysis to determine if there is a demand for service between Berks and Lancaster Counties. This plan will also include surveys of ridership on both the fixed route and shared ride services. The TDP will also allow an opportunity for businesses in both counties to provide input on the need for additional services to improve access to jobs. With the recent downward trends in ridership, SCTA is planning on a special promotion for fixed route services for the month of October, 2017 for a \$.25 ride campaign for the entire month in hope of reversing this trend.

During the year, there was also emphasis on maintaining and improving SCTA's capital assets with the renovation of Queen Street Station in downtown Lancaster and preliminary work on expanding the vehicle storage area in Reading to protect the vehicle fleets. The Queen Street Station project is expected to be completed by the end of 2017 and the Reading expansion project is expected to be under construction by late FY 2018. SCTA has also been able to continue its routine replacement of vehicles for both the fixed route and shared ride services during the year which is critical for reliability of service and controlling maintenance costs. There are also plans for the replacement of the roof at the BARTA Transportation Center in downtown Reading and the expansion of solar panels in Lancaster at the main operations center.

It is clear that much has been accomplished this past year which will continue to improve the services provided by SCTA for the upcoming and future years.

South Central Transit Authority Board

June Wolf, Chairwoman *Kevin Barnhardt*, Vice Chairman
Jeffrey Wibberley, Treasurer *James Schlegel*, Secretary
Bonnie Glover *Gail Landis* *Cynthia Urban*
Jeffrey Ouellet *Dennis Rex* *Timothy Snyder*
David Kilmer, Executive Director *Jill Nagy*, Solicitor

SCTA Headquarters - 45 Erick Road, Lancaster, PA 17601

SCTA Stats

South Central Transit Authority

Total Fixed-Route Ridership: 4,591,173

Total Fixed-Route Revenue Hours: 236,291

Total Fixed-Route Miles Operated: 3,056,666

Total Fixed-Route Passenger Miles: 20,132,946

Total Paratransit Ridership: 526,744

Total Revenue Hours: 201,604

Total Miles Operated: 3,102,046

Total Passenger Miles: 5,450,010

Total Operating Revenues, Federal & State Funding: \$32,031,339

Total Operating Expenses: \$31,937,053

RRTA - Lancaster Division

Red Rose Transit (fixed-route buses)

1,789,940 one-way trips

Total Miles Operated: 1,583,995

Total Revenue Hours of Service: 110,517

Total Passenger Miles: 8,825,263

Red Rose Access (paratransit)

290,193 one-way trips

Total Miles Operated: 1,933,350

Total Revenue Hours of Service: 118,079

Total Passenger Miles: 3,495,874

Financial Statistics

Operating Revenues: \$7,374,256

Federal Funding: \$1,907,059

State Funding: \$7,413,805

Lancaster County Funding: \$0

Operating Expenses: \$16,543,442

Service Area: Lancaster County, PA

Square Miles: 942

Population: 519,445 (2010 census data)

BARTA - Reading Division

BARTA Bus (fixed-route buses)

2,801,233 one-way trips

Total Miles Operated: 1,472,671

Total Revenue Hours of Service: 125,774

Total Passenger Miles: 11,297,683

BARTA Special Services (paratransit)

236,551 one-way trips

Total Miles Operated: 1,168,696

Total Revenue Hours of Service: 83,525

Total Passenger Miles: 1,954,136

Financial Statistics

Operating Revenues: \$6,954,506

Federal Funding: \$1,054,122

State Funding: \$7,327,591

Berks County Funding: \$0

Operating Expenses: \$15,393,611

Service Area: Berks County, PA

Square Miles: 857

Population 413,521

(www.quickfacts.census.gov)

Berks Area Regional Transportation Authority

Berks County, PA



BARTA Bus Highlights

January 2017 Service Changes

BARTA postponed service changes in 2016 and instead began 2017 with new Route and Schedule changes. Highlights of the changes were restructuring of Route 15 - Berkshire Mall and Route 16 - Broadcasting Square to be more efficient with the route and times. Route 8 - Reiffton received added evening service to accommodate workers and shoppers. Route 21 - Morgantown Express was eliminated due to low ridership.

New Sales System Allows Credit Card Sales

In January 2017, BARTA installed a new Point of Sale system that allowed customers to purchase BARTA passes with a credit card when they visit the BARTA Transportation Center or BARTA's Administrative Offices. The new sales system allows more convenient payment options for customers.

BARTA Special Services Highlights

BARTA Special Services provided 236,551 door-to-door trips in Fiscal Year 2016-2017.

Senior Citizen Trips: 93,893

ADA Trips: 20,770

Persons With Disabilities (PWD): 2,471

New Access to Jobs Trips - January 2017: 47

Access to Jobs

BARTA began offering an Access to Jobs transportation program in January 2017 for individuals who work 2nd and 3rd shifts when BARTA bus service is not operating. Customers can use the BARTA bus service for one portion of their trip and then use BARTA Special Services for the other part of their trip. Eligible customers need to meet income and geographic guidelines.

"BARTA is valuable to our organization and most importantly to our clients because it affords them the means to travel to and from our senior centers for socialization, health & wellness programs, a hot meal and so very much more. Many of us take our mobility for granted. For those who have limitations, BARTA is there for them."

*LuAnn Oatman
Berks Encore President/CEO*



Berks Area Regional Transportation Authority Board

*Timothy Snyder, Chairman Kevin Barnhardt, Vice Chairman
James Schlegel, Treasurer Dennis Rex, Secretary Gail Landis*

Red Rose Transit Authority

Lancaster County, PA



RED ROSE TRANSIT AUTHORITY



“The bus drop-off at Shady Maple has saved me a lot of walking getting to my job. I’m so happy. Thank you.”

Thungson Tran, Shady Maple Employee who uses Route 12/New Holland

“RRTA opens the doors to many possibilities for transitioning students... possibilities for work, possibilities for getting to and from appointments, possibilities for shopping. All things that are necessary for a successful and independent adult life.”

Doreen Unton, Lancaster-Lebanon IU-13



Red Rose Transit Highlights

January 2017 Service Changes

In January 2017, RRTA made some minor Route and Schedule Changes for the Lancaster County service. Modifications were made to Route 16/Millersville to adjust and improve on-time performance. Evening service was added on Route 20/Greenfield to serve HACC and the new PA College of Health Sciences. Route 4/Elm Avenue was eliminated due to continued low ridership.

Queen Street Station Renovation

Project Launched - June 2017

SCTA Board Members gave approval to the contractor to begin renovation to Queen Street Station. New concrete and sidewalks were needed to replace the existing, cracked, transit plaza to ensure the safety of RRTA customers and buses. Queen Street Station was temporarily closed during construction for the concrete to be poured and dried.

Red Rose Access Highlights

Red Rose Access provided 290,193 door-to-door trips in Fiscal Year 2016-2017.

Senior Citizen Trips: 209,248

ADA Trips: 28,653

Persons With Disabilities (PWD): 10,377

Access to Jobs Trips: 7,891

Red Rose Access provides door-to-door, shared-ride transportation to senior citizens and persons with disabilities in Lancaster County. Red Rose Access is a vital service for many customers to get to critical health care appointments.

Red Rose Transit Authority Board

June Wolf, Chairwoman Cynthia Urban, Vice Chairwoman

Jeffrey Wibberley, Treasurer Jeffrey Ouellet, Secretary Bonnie Glover

Community Highlights

BARTA and RRTA Donate Buses for Career Training

This past year BARTA and RRTA took reuse to a different level when they donated two older buses that completed their useful life and were scheduled to retire from transit service. Instead of selling them to private customers, BARTA and RRTA donated them to students involved in local Transportation Technology Programs. RRTA donated their retired bus to the Lancaster County Career and Technology Center. BARTA donated their bus to Reading Muhlenberg Career & Technology Center. Students will be able to work with the buses so they can have practical, hands-on training.



Reading Muhlenberg CTC students check-out the donated BARTA Bus.



RRTA Officials, Lancaster County CTC Officials and CTC Students.

Community Investment

SCTA is focused on the communities we serve to invest locally whenever possible to help our area thrive and grow. BARTA, RRTA and SCTA all make impactful investments in the local economy.

BARTA Investment in Berks County Economy

Berks County: \$6,024,203.68

RRTA Investment in Lancaster County Economy

Lancaster County: \$6,225,547.19

SCTA Investment in Berks and Lancaster County Economies

Berks and Lancaster County: \$10,541,185.65

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